



WAVE RISE SURF BOOKING CONDITIONS

Please take a few moments to carefully review the terms and conditions applicable to all bookings for the Riad Surf Camp.

PAYMENT

When you book your holiday at WaveRise Surf :

- You'll be required to transfer a 20% deposit of the camp price via bank transfer.
- Your booking will be secured upon receipt of this deposit. Without it, your booking isn't confirmed, and we reserve the right to accept other bookings.
- The remaining 80% of the holiday cost is due in cash (Euros) upon arrival at WaveRise Surf.
- Currently, we don't accept credit card payments.

OUR CANCELLATION POLICY

→ IF A CLIENT CANCELS THEIR BOOKING WITH WAVERISE SURF

If you have to cancel your booking, just let us know as soon as possible. We offer different refund amounts depending on how early you inform us about the cancellation.

If your booking is canceled due to factors beyond your control, like flight cancellations or border closures, you can use your deposit within the next calendar year.

- Cancellation more than **2 months** before your arrival date at WaveRise Surf -> we will **refund 90%** of the deposit
- Cancellation more than **1 month** before your arrival date at WaveRise Surf -> we **refund 50%** of deposit
- Cancellation less than **1 month** before arrival at WaveRise Surf -> we **do not refund** deposit

→ IF WAVERISE SURF CANCELS A CLIENT'S BOOKING

The cancellation of the booking will only affect the accommodation, and please note that such occurrences are extremely rare. Nonetheless, we will promptly arrange alternative accommodation of a similar standard for you.

OUR INSURANCE POLICY

All guests booking with WaveRise Surf must have comprehensive travel insurance and Surf Equipment Insurance.

WaveRise Surf does not accept responsibility for injuries or property damage incurred during the stay. Guests are required to arrange their own travel insurance for adequate coverage.

BOARD AND WETSUIT RENT

Guests are responsible for the surfing equipment during their stay.

In the event of damage, guests are liable for the repair or replacement cost of the damaged equipment. However, this responsibility is waived if the guest opts for surf insurance, available for a fee of 30 euros.

PRIVACY POLICY

At WaveRise Surf, we assure you that any personal information you provide during the booking process will be exclusively used for WaveRise Surf purposes.

Your information will not be shared or disclosed to third parties.

www.waverisesurf.com